



# Social Security & COVID-19

[www.ssa.gov/coronavirus](http://www.ssa.gov/coronavirus)

## Basics

- Established Retirement, SSDI, and SSI monthly payments will continue. All SSA offices are closed to the public.

**The best way to access services is online:** [www.ssa.gov/onlineservices](http://www.ssa.gov/onlineservices)

- Report wage & job changes
- Apply for benefits
- Set up direct deposit

Limited critical services are available by phone, with long wait times.

## Critical SSA services available by phone

Find your local SSA office phone # at <https://secure.ssa.gov/ICON/main.jsp>

- Accepting very limited applications (certain severe disabilities, terminal illness, or wounded warriors)
- Addressing critical payment issues

National Toll Free # 1.800.772.1213

- Current recipients can use automated services (e.g. wage reporting, change payment method, death report, representative payee changes to maintain benefits)
- Full list of automated services: [www.ssa.gov/agency/contact/phone.html](http://www.ssa.gov/agency/contact/phone.html)
- Schedule limited telephone appointments

## Other information

- Hearings will be either held by phone or adjourned
- Most overpayment withholdings will stop for now and resume later
- SSA will not begin or complete any Continuing Disability Reviews at this time
- Many procedural deadlines have been extended
- WATCH OUT for scammers!



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